

TV-A

TV Adapter



Instructions for Use

bernafon[®]
Your hearing • Our passion

Introduction to this booklet

This booklet guides you on how to use and maintain your new TV-A. Please read the booklet carefully, including the Warning section. This will help you to achieve the full benefit of your new TV-A.

If you have additional questions about the use of your TV-A, please contact your hearing care professional.

Intended use



| | |
|-----------------------------|--|
| Intended use: | The TV-A is intended as a wireless transmitter of sound from a TV or from other electronic audio devices to hearing aids. |
| Indications for use: | No indications for use. |
| Intended user: | Adults and children older than 36 months. |
| Use environment: | Home setting. |
| Contraindications: | No contraindications. |
| Clinical benefits: | See clinical benefits of the hearing aid. |

Table of contents

| | |
|---|----|
| TV-A overview | 8 |
| Installation | 10 |
| Placing the TV-A | 11 |
| Connecting the TV-A to a power outlet | 12 |
| Connecting the TV-A to the TV | 14 |
| Connecting using TOSLINK | 16 |
| Connecting using RCA | 18 |
| Connecting using mini jack adapter | 20 |
| Connecting using SCART | 22 |
| Pairing the TV-A with your hearing aids | 24 |
| Start TV sound using your hearing aids | 26 |
| Volume control using your hearing aids | 28 |
| Start TV sound using the hearing aid remote control | 30 |
| Turn off TV sound using your remote control | 31 |
| Volume control using your RC-A remote control | 32 |
| Mute using your RC-A remote control | 33 |

| | |
|--|----|
| Using the TV-A with the Bernafon EasyControl-A app | 34 |
| More than one user | 35 |
| More than one TV Adapter | 36 |
| Removing a user/clear pairings | 37 |
| Cleaning and maintenance | 38 |
| Warnings | 39 |
| Technical information | 42 |
| International Warranty | 49 |

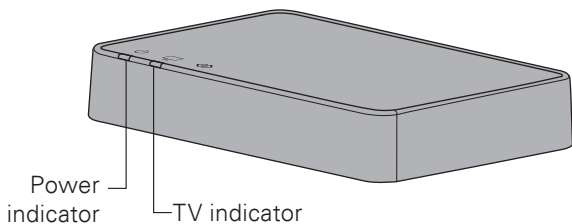
TV-A overview

| Mode |  Power indicator |  TV indicator |
|--|---|--|
| Power on, not paired to any hearing aids | Fading Blue | Fading Blue |
| Pairing complete (steady light 30 seconds) | Steady Blue | Steady Blue |
| Power on, not streaming | Steady Red | No Light |
| RCA inserted and streaming | Steady Green | Steady Green |
| No RCA/Audio input | Steady Green | Blinking Green |
| TOSLINK inserted and streaming (digital) | Steady Green | Steady Blue |
| TOSLINK inserted and streaming (invalid signal)* | Steady Green | Blinking Red |
| Fault condition** | Blinking Red | No Light |

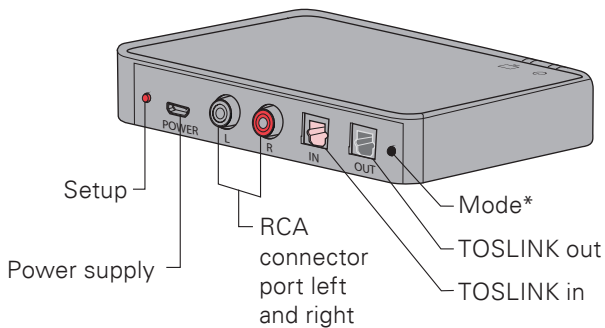
* Try other input connection

** Contact your hearing care professional

Front view



Back view



* Reserved for future use

Installation

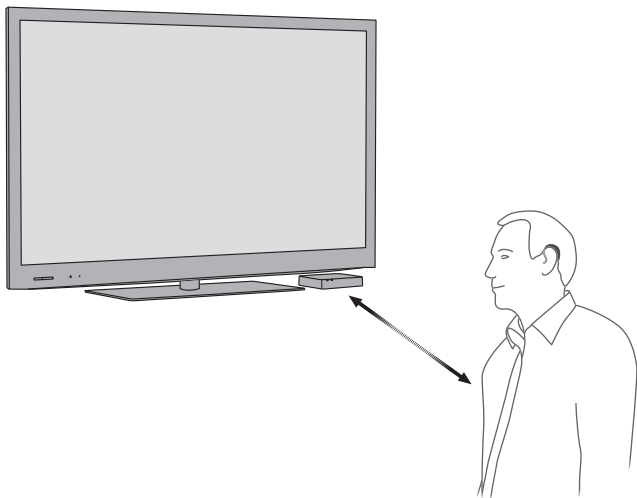
Using the TV-A for the first time

Before you can use your hearing aids with your TV, the TV-A must be connected to a power outlet, connected to the TV and paired with your hearing aids.

This is a step-by-step guide on how to install the TV-A.

Placing the TV-A

Place the TV-A close to the TV – horizontally, with free line of sight to the hearing aids.



Connecting the TV-A to a power outlet

Start by connecting the TV-A to a power outlet.

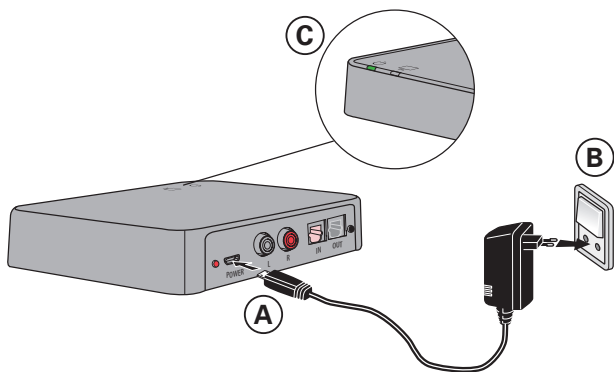
Use the provided power supply

1. Plug the power cord into the “power” connector on the TV-A (A).
2. Plug the power supply into the mains wall socket (B).
3. Check that the power is turned on (C); after a few seconds both indicators will fade blue to indicate that pairing with your hearing aids is needed. See page 24.

Important Notice

When charging the TV-A use the supplied original power supply 5.0V/1A, CE and safety marked.





Connecting the TV-A to the TV

You can connect the TV-A to the TV in four different ways.

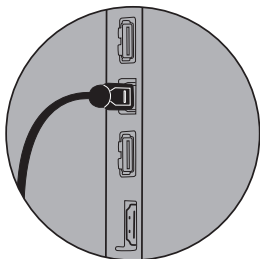
| Connection |
|--|
| TOSLINK (either digital stereo PCM or Dolby® Digital*) |
| RCA audio output (L + R) |
| Mini jack output (typically headphone output) |
| SCART audio output (L + R) |

* Dolby is a registered trademark of Dolby Laboratories.

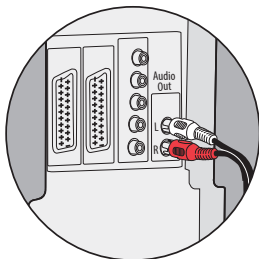
We recommend using TOSLINK.

Please see the following pages for a solution which fits your TV.

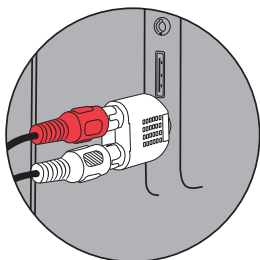
TOSLINK



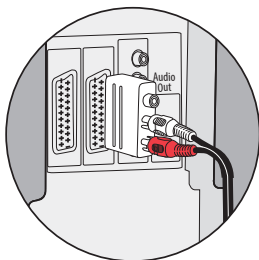
RCA



Mini jack



SCART

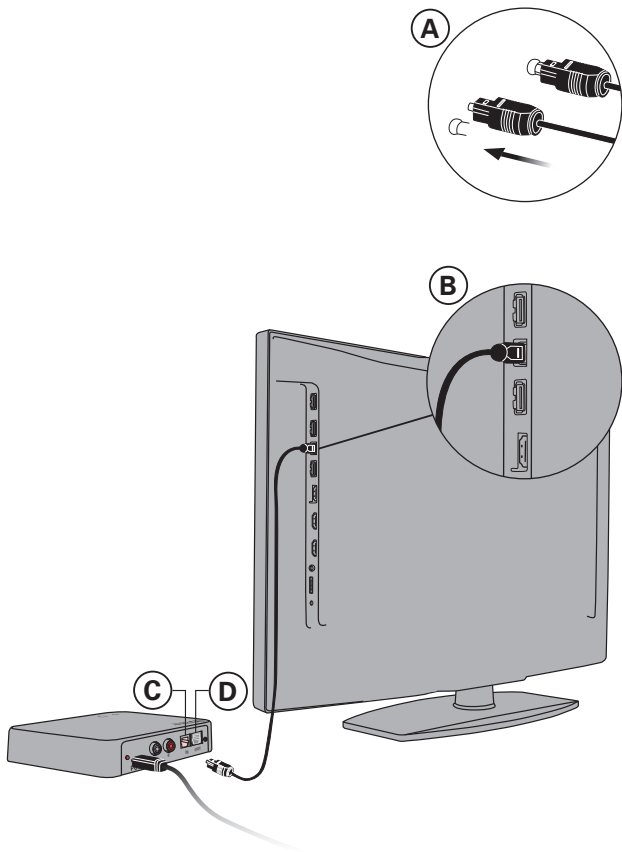


Connecting using TOSLINK

1. Use the TOSLINK cable.
2. Remove the plastic cap from the TOSLINK cable (A).
3. Connect the TOSLINK cable to the TOSLINK output on your TV/home theater system (B).
4. Connect the TOSLINK cable to the pink TOSLINK input (C) on the TV-A.
5. The TOSLINK output (D) may be used to connect other TOSLINK devices such as external Dolby® Decoders and surround sound systems.
6. Refer to page 24 for pairing of the TV-A with your hearing aid.



It may be necessary to configure your TV, DVD player or home theater system so that the correct audio output is available on the TOSLINK output.

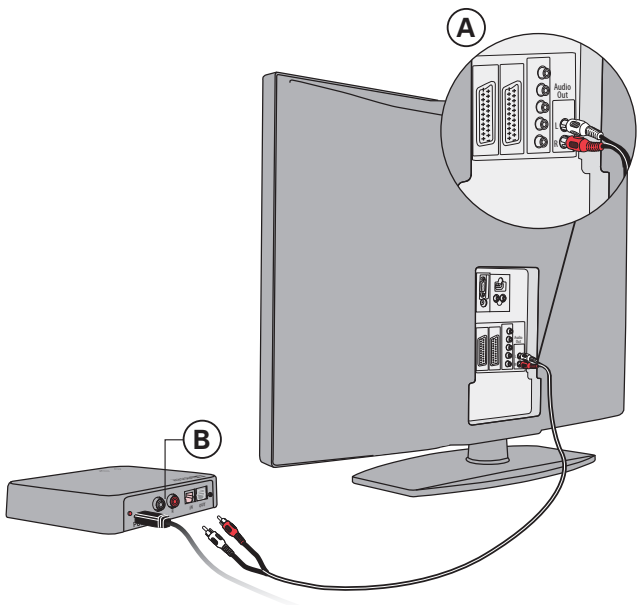


Connecting using RCA

1. Use the RCA cable.
2. Connect the RCA cable to the RCA output on your TV (A) or home theater system. (Typically marked "L – R AUDIO OUT" and found on the TV back or bottom panel.)
3. Connect the RCA cable to the RCA connectors (B) on the back of the TV-A.
4. Refer to page 24 for pairing of hearing aids with the TV-A.



It may be necessary to configure your TV so that the correct audio output is available on the RCA output.

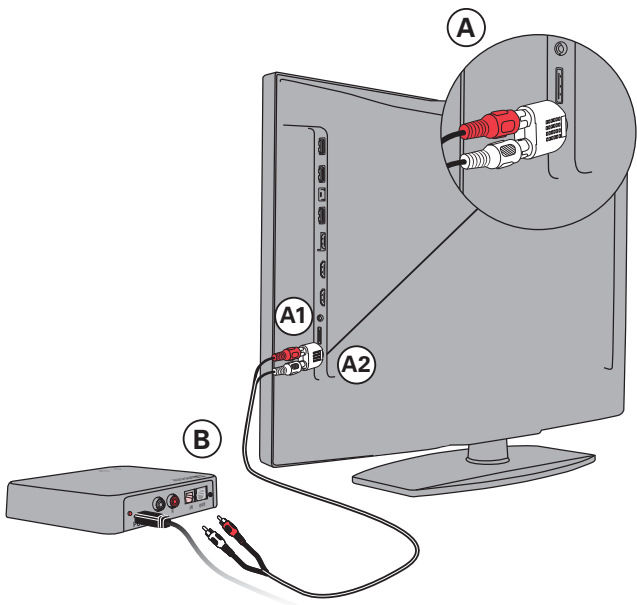


Connecting using mini jack adapter

1. Use the mini jack adapter (A).
2. Connect the RCA cable to the mini jack adapter (A1).
3. Connect the mini jack to the TV, this is typically the headphone output (A2).
4. Connect the RCA connectors to the TV-A RCA input (B).
5. Refer to page 24 for pairing of the TV-A with your hearing aids.



The TV speakers may be muted when connecting to the headphone output, and sound only heard through the hearing aids/TV-A.



Connecting using SCART

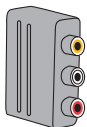
1. Use a SCART adapter* (A).
2. Connect the RCA cable to the red and white terminals on the SCART adapter (B).
3. Connect the SCART adapter to the SCART output on your TV (C).
4. Connect the RCA connectors to the TV-A RCA input (D).
5. Refer to page 24 for pairing of the TV-A with your hearing aids.

* The SCART adapter is an accessory which is not included in the package content. If you need a SCART adapter, please contact your hearing care professional.



The audio output on the SCART connector can be dependent on the source selected on the TV. For example, some TVs will only make TV sound available on the SCART output (i.e. not sound from a connected DVD player).

Scart adapter (accessory)

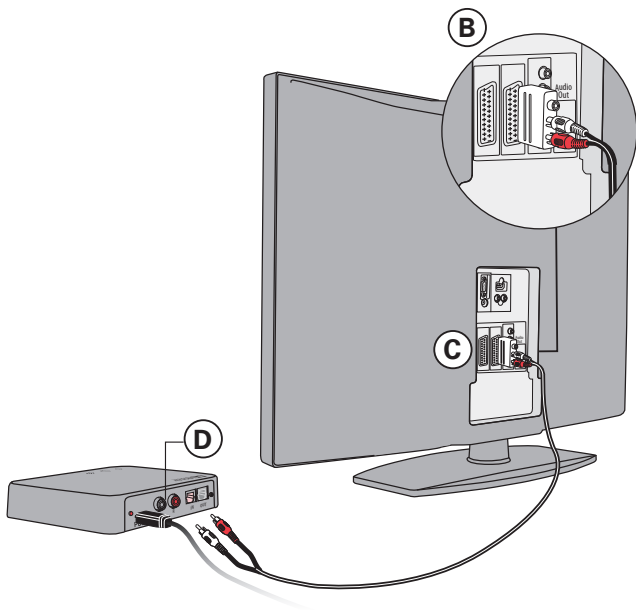


A

B

C

D



Pairing the TV-A with your hearing aids

Before using the TV-A, it must be paired with your hearing aids.

Pairing is only required once, and takes around 20–60 seconds.



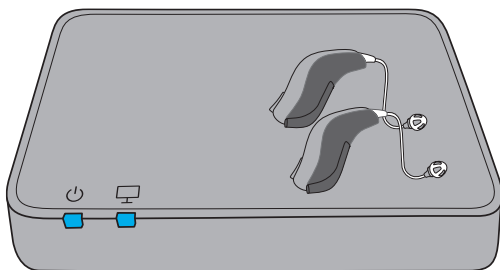
This TV-A can be paired to as many hearing aids as you like. All users will be able to hear the same sound. Please see page 36 for more details.

Important Notice

Please refer to your hearing aid's instructions for use for details on the functionality of your specific hearing aid solution.

Ensure the TV-A is powered on.

Restart the hearing aids to activate pairing mode. See instructions for use for your hearing aids, how to turn the hearing aids off and on again.



Place both hearing aids close to, or on top of the TV-A.

Pairing is completed when the power indicator and the TV indicator are blue for about 30 seconds.

| TV and power indicators | Mode |
|--------------------------------|-------------------|
| Steady Blue | Pairing completed |

Start TV sound using your hearing aids

Once a TV-A has been paired with your hearing aids, it will be available as a program in your hearing aids. To listen to TV simply press and hold the program switch on your hearing aids to change program.

The program cycle will depend on the programs already available in your hearing aids.

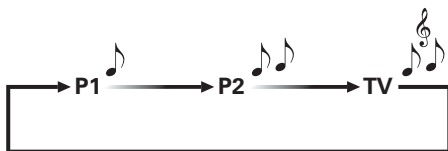
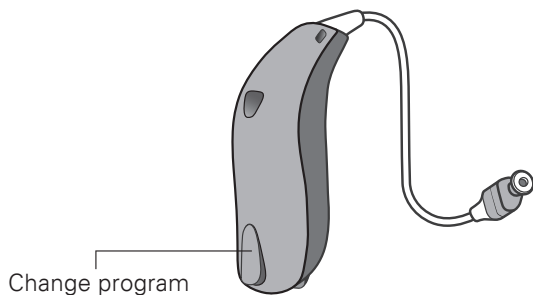
The TV program indicator – which is different from hearing aid program indicators – will be heard once the TV program is selected.

Important Notice

Please refer to your hearing aid's instructions for use for details on the functionality of your specific hearing aid solution.

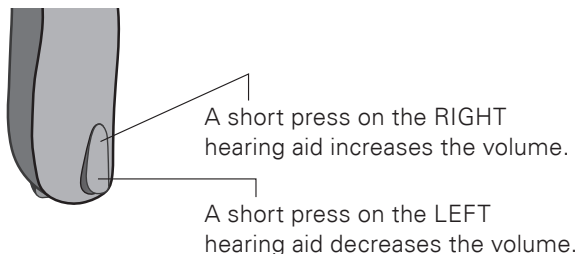
Turn off TV sound using your hearing aids

To stop the sound from the TV simply change to the desired program in your hearing aids.



Volume control using your hearing aids

Use the volume button on your hearing aid to adjust the TV volume level in both hearing aids. Adjust the volume by pressing up or down briefly. Press briefly, repeatedly, for further adjustments.



The TV volume in the hearing aids is normally not affected by volume adjustments from the TV remote control.

Important Notice

Please refer to your hearing aid's instructions for use for details on the functionality of your specific hearing aid solution.

Start TV sound using the hearing aid remote control

The RC-A remote control is an optional accessory to your wireless hearing aids.

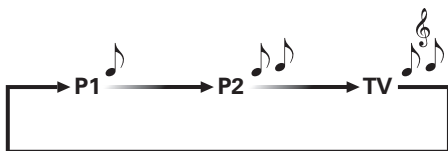
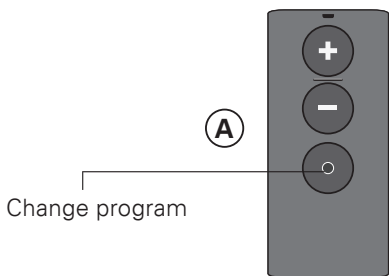
Once a TV-A has been paired to your hearing aids it will be available as a program. To listen to TV simply press the program selector and change program (A).

The program cycle will depend on the programs already available in your hearing aids.

The TV program indicator – which is different from program indicators – will be heard once the TV program is selected.

Turn off TV sound using your remote control

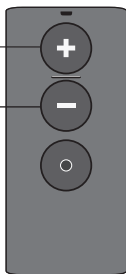
To stop the sound from the TV simply change to the desired program in your hearing aids.



Volume control using your RC-A remote control

Use the volume buttons on your remote to adjust the TV volume level in both hearing aids.

Adjust the volume by pressing up or down briefly. Repeat the brief press for further adjustments.



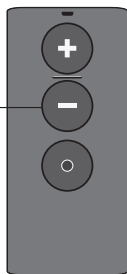
The TV volume in the hearing aids is normally not affected by volume adjustments from the TV remote control.

Mute using your RC-A remote control

While watching TV you can switch off the microphones in your hearing aids, so that only the sound from the TV is heard.

Press and hold the volume down button for approx. 3 seconds until the surrounding sound is muted.

To unmute simply press volume up or down briefly.



The mute and volume functions are optional and can be customized by your hearing care professional.

Using the TV-A with the Bernafon EasyControl-A app

Sound from the TV-A can also be controlled using the Bernafon EasyControl-A app.

Please refer to the instructions for use "Bernafon EasyControl-A app for Android and iOS" for further information.

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App Store is a service mark of Apple Inc. Android, Google Play, and the Google Play logo are trademarks of Google LLC.

More than one user

An unlimited number of hearing aid users can listen to the sound from one TV-A. Pair the hearing aids to the TV-A as described on page 24.

More than one TV-A

Your hearing aids can be paired with up to 4 TV-As.

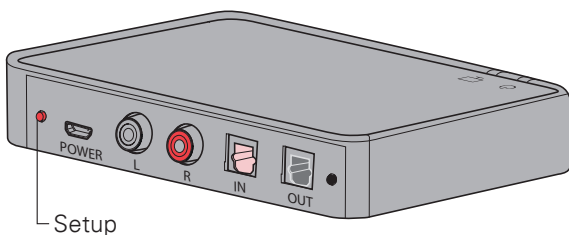
When you switch to "TV Program" mode, your hearing aids will automatically connect to the last connected TV-A within range. I.e. the last TV you were watching with sound streamed directly to your hearing aids. If you hear sound from another TV than the one you wish to, you may:

- 1a) Turn OFF the TV you do NOT want to hear sound from and wait 5 minutes, or
- 1b) Turn OFF the TV-A streaming sound by disconnecting the power cord.
- 2) Exit "TV Program" in your hearing aids.
- 3) Make sure you are within range of the TV and TV-A you wish to connect to, and that these are (still) turned ON.
- 4) Enter "TV Program" in you hearing aids.
- 5) Your hearing aids will now be connected to the right TV and TV-A
- 6) If another person wish to watch the TV that you turned OFF, it can be turned ON again after 5 minutes. If you do not wish to wait 5 minutes before turning this ON, you shall choose step 1b above, and the power cord can be reconnected immediately after step 5.

Removing a user/clear pairings

To remove a user from your TV-A perform a system reset and re-pair the required hearing aids.

1. Reset system: press and hold the setup button for more than 5 seconds.
2. Indicators fade blue to indicate no pairings.
3. Re-pair the required instruments (see page 24).



| TV and power indicators | Mode |
|--------------------------------|-------------|
| Fading Blue | No pairings |

Cleaning and maintenance

Use a soft, dry cloth to clean the TV-A.

Important Notice

The TV-A must never be washed or immersed in water or other liquids.

Warnings

For your personal safety and to ensure correct usage, you should familiarize yourself fully with the following general warnings before using your TV-A. Consult your hearing care professional if you experience unexpected operations or serious incidents with your TV-A during use or because of its use. Your hearing care professional will support you with issue handling and, if relevant, reporting to the manufacturer and/or the national authorities.

Warnings

Fire hazards

- The power source in your TV-A has insufficient energy to cause fire in normal usage conditions.

Interference

- Your TV-A has been thoroughly tested for interference according to the most stringent international standards. However, interference between your TV-A and other devices may occur. If this occurs, increase the distance between the TV-A and the interfering device.

Connection to external equipment

The safety of the use TV-A when connected to external equipment with an auxiliary input cable, is determined by the external signal source. When connected to external equipment plugged into a wall outlet, this equipment must comply with IEC-62368-1 or equivalent safety standards.

Incompatible non-supplied accessories

Only use accessories, transducers or cables supplied by the manufacturer. Incompatible accessories may result in reduced electromagnetic compatibility (EMC) of your device.

Technical information

| | |
|---------------------------------------|---|
| Model name | TVA3 |
| GTIN | 05714464006762 |
| Conditions of Use | |
| Operating conditions | Temperature: +5°C to +40°C (41°F to 104°F) Humidity: 15 % to 93 %, relative humidity, non-condensing Atmospheric pressure: 700 hPa to 1060 hPa |
| Storage and transportation conditions | Temperature and humidity shall not exceed the below limits for extended periods during transportation and storage: Temperature: -25°C to +70°C (-13°F to 158°F) Humidity: 15 % to 93 %, relative humidity, non-condensing Atmospheric pressure: 700 hPa to 1060 hPa |
| Dimensions | 124 x 80 x 21 mm (4.9 x 3.1 x 0.8 inch); weight 107 g |

| | |
|--|---|
| System features | <ul style="list-style-type: none"> • Autopairing: TV-A will automatically pair with hearing aids in pairing mode • AutoStream: TV-A will automatically start streaming audio when a valid audio signal is detected • MultiConnect: TV-A can connect to an unlimited number of hearing aids |
| Compatibility | The TV-A works with all versions of Bernafon hearing aids with 2.4 GHz radio technology |
| Input connectors/ format | <ul style="list-style-type: none"> • Mini jack 3.5 mm (L+R) (using included cable and converter) • RCA (L+R) • TOSLINK Digital Stereo (PCM)/Dolby® Digital |
| Output | TOSLINK (buffered output of TOSLINK input) |
| Range | Up to 15 meters (free line of sight from TV-A to hearing aids) |
| Audio inputs (format) | <ul style="list-style-type: none"> • Stereo analog input (RCA) • Stereo/PCM (TOSLINK) • Dolby® Digital (TOSLINK) |
| Latency (TV-A input to hearing aid speaker) | <p>Analog: 25 ms</p> <p>Digital: 28 ms</p> <p>Dolby® Digital: 45 ms</p> |
| Line input sensitivity | 6 dB Vrms (analog), impedance: 10 K Ω |
| Audio bandwidth | 10 kHz/stereo from input to hearing aids |

| | |
|-------------------------|---|
| Dynamic self-adjustment | AGC (analogue inputs) (line in approximation to 0 dB 5 secs) |
| Status indicators | Power and status LED on front |
| Colors | Dark gray |
| Power consumption | Idle, not streaming sound: 0.8 W Streaming sound: 1.5 W |
| Transceiver: | |
| Operating frequency | 2.402 GHz – 2.480 GHz (ISM Band) |
| Number of channels | 39 |
| Output power | Max. 17.1 dBm EIRP. In compliance with all relevant standards. |
| Channel bandwidth | 1 MHz/2 MHz |
| Type of modulation | GFSK/2GFSK |
| ITU designator | F7E |

The TV-A contains a radio transceiver using Bluetooth Low Energy (BLE) and a proprietary short range radio technology both working at ISM band 2.4 GHz. The radio transmitter is weak and always below 50 mW equal to 17 dBm in total radiated power. The TV-A complies with international standards concerning radio transmitters, electromagnetic compatibility and human exposure.

Due to the limited space available on the TV-A relevant approval markings can be found in this document.

Additional information can be found in the "Technical Information" section (see pages 42–44).

USA and Canada

This device is certified under:

FCC ID: 2ACAHTVA3

IC: 11936A-TVA3

The device complies with Part 15 of the FCC Rules and with Industry Canada's licence-exempt RSSs standards.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Notice: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This Class B digital apparatus complies with Canadian ICES-003.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the manufacturer or an experienced radio/TV technician for help.

The manufacturer declares that this TV-A is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

Declaration of Conformity is available at the manufacturer.



Manufacturer:

SBO Hearing A/S
Kongebakken 9
DK-2765 Smørum
Denmark
www.sbohearing.com

Australian Sponsor

Audmet Australia Pty Ltd

Level 5
11 Khartoum Road
Macquarie Park NSW 2113



Waste from electronic equipment must be handled according to local regulations.

International Warranty

Your device is covered by an international limited warranty issued by the manufacturer for a period of 12 months from the date of delivery to you. This limited warranty covers manufacturing and material defects in the device itself, but not in accessories such as batteries, cables, power supplies, etc. Problems arising from improper/incorrect handling or care, excessive use, accidents, repairs made by an unauthorised party, exposure to corrosive conditions, damage due to foreign objects entering the device, or incorrect adjustments are NOT covered by the limited warranty and may void it. Under this warranty, the manufacturer will choose, at its sole discretion, whether to repair the device, or replace it with an equivalent model. The above warranty does not affect any legal rights that you might have under applicable national legislation governing sale of consumer goods. Your hearing care professional may have issued a warranty that goes beyond the clauses of this limited warranty. Please consult him/her for further information.

If you need service








Take your device to your hearing care professional, who may be able to sort out minor problems and make adjustments immediately. Your hearing care professional can assist you to obtain warranty service from the manufacturer. Your hearing care professional may charge a fee for their services.










Australia only

The rights given under this warranty are in addition to other rights and remedies under a law in relation to the good or services to which the warranty relates to. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Australian customers should contact:
Bernafon Australia at 629 Nudgee Road, Nundah,
QLD 4012. Telephone: 1800 809 111 if you have
any questions regarding this warranty.

Description of symbols used in this booklet or on the packaging label

| | |
|---|---|
|  | <p>Warnings Text marked with a warning symbol must be read before using the device.</p> |
|  | <p>Manufacturer The device is produced by the manufacturer whose name and address are stated next to the symbol. Indicates the medical device manufacturer, as defined in EU Regulations 2017/745 and 2017/746.</p> |
|  | <p>CE mark The device complies with Medical Device Regulation 2017/745.</p> |
|  | <p>Electronic waste (WEEE) Recycle hearing aids, accessories or batteries according to local regulations. Hearing aid users can also return electronic waste to their hearing care professional for disposal. Electronic equipment covered by Directive 2012/19/EU on waste and electrical equipment (WEEE).</p> |
|  | <p>Regulatory Compliance Mark (RCM) The device complies with electrical safety, EMC and radio spectrum requirements for devices supplied to the Australian or New Zealand market.</p> |
|  | <p>Double insulation Indicates that product power supply is double insulated. This means a very low risk of single fault failures i.e. single fault failures cannot occur.</p> |
|  | <p>Indoor use Indicates that the product is qualified for indoor use.</p> |

| | |
|--|--|
| <p>Complies with IMDA Standards DA103820</p> | <p>Singapore IMDA label Indicates that the device complies with the standards and specification published by Info-Communications Media Development Authority (IMDA) and is compatible with the public telecommunication networks in Singapore and does not cause radio frequency interference to other authorized radio-communication networks.</p> |
|  | <p>South Africa ICASA label Indicates that the device has license to be sold in South Africa.</p> |
|  | <p>Japan TELEC symbol Indicates mark for certified radio equipment.</p> |
|  | <p>Brazil ANATEL label Indicates that the device is certified and homologated in Brazil.</p> |
|  | <p>Medical Device The device is a medical device.</p> |
|  | <p>Keep dry Indicates a medical device that needs to be protected from moisture.</p> |
|  | <p>Catalogue number Indicates the manufacturer's catalogue number so that the medical device can be identified.</p> |
|  | <p>Serial number Indicates the manufacturer's serial number so that a specific medical device can be identified.</p> |
| <p>Rated input: 5,0 V  0,4 A</p> | <p>Power supply outlet Indicates the rate at which power is sent from the outlet to your electrical device.</p> |
|  | <p>Unique device identifier Indicates a carrier that contains unique device identifier information.</p> |

Name of owner:

Hearing care professional:

Hearing care professional's adress:

Hearing care professional's phone:

Purchase date:

Model:

Serial no.:

< >
8,15 mm

Placeholder
for FSC logo

^
19 mm
v

< 15 mm >

9.0 mm

World Headquarters

Bernafon AG

Morgenstrasse 131
3018 Bern
Switzerland
www.bernafon.com



0000225264000001

bernafon 
Your hearing • Our passion